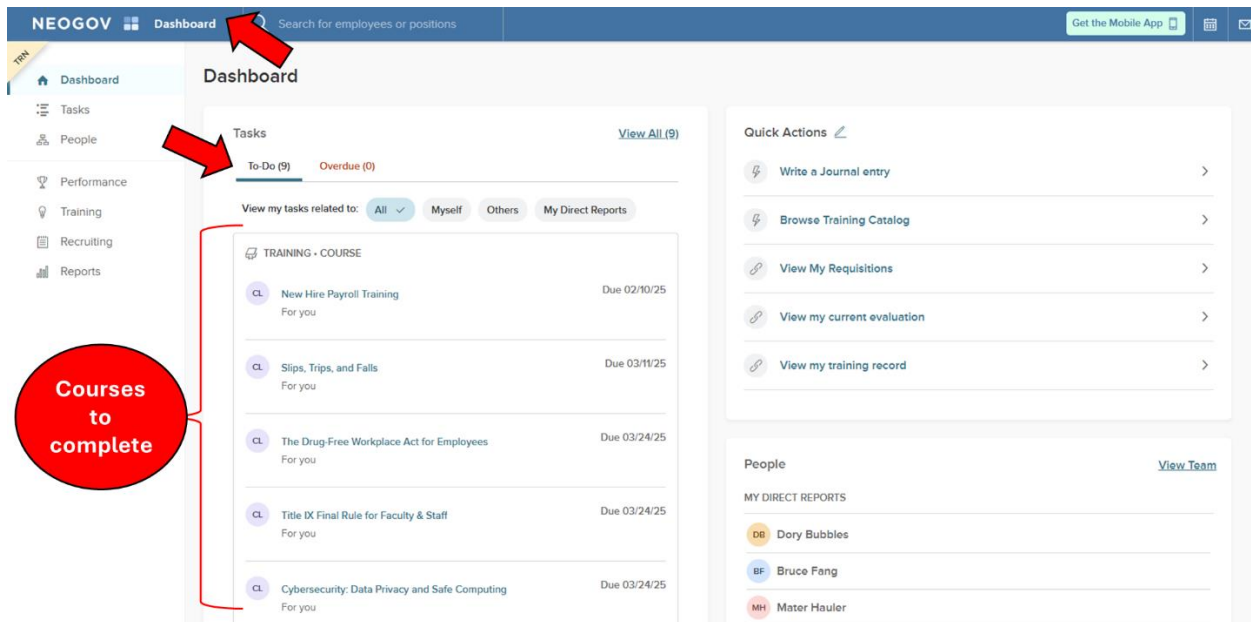## What is NEOED/NEOED Learn?

NEOED is a computer system that streamlines everyday HR processes in one integrated system ranging from hiring, professional development, and training. NEOED Learn is a module that is a part of the NEOED platform to manage employee training. Learn will provide a centralized online system that can be easily accessed and will boost employee experience for annual training. Additionally, NEOED Learn has a growing course library of over 1,600 courses that will enhance and provide robust and engaging professional development opportunities to all employees.

Where is NEOED?

NEOED can be found at https://login.neoed.com/authentication/saml/login/roguecc. You may be prompted to log into Microsoft, you will use your RCC email username and password to log in. The single-sign-on (SSO) link can also be found on the HR Website under the Current Employee tab.

I'm logged into NEOED – where is my training?

Make sure you are on your dashboard by clicking "Dashboard" in the upper left corner. All assigned training will populate in your "to-do" list.

## NEOED does not look like I expected or something weird is happening

Make sure you are using the right internet browser. NEOED only works with Google Chrome and Microsoft Edge.

## I tried to start training, but nothing happened!

Most likely you have a pop-up blocker enabled. On your screen look at the "URL" line – if there is a window with a strike through line you will need to click that and "enable" the pop-ups.
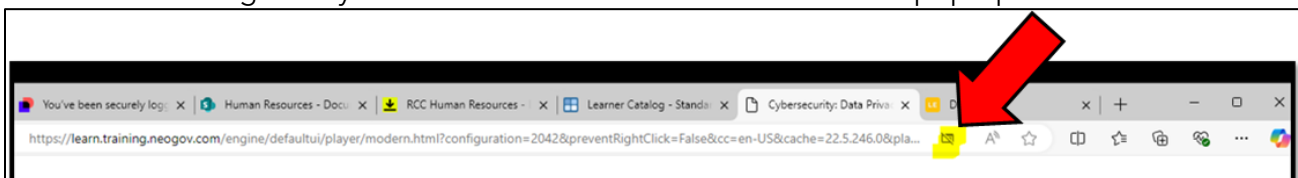
I've been working on a training but the "Continue" button isn't working!

Some courses require you to click the arrow in the bottom right corner
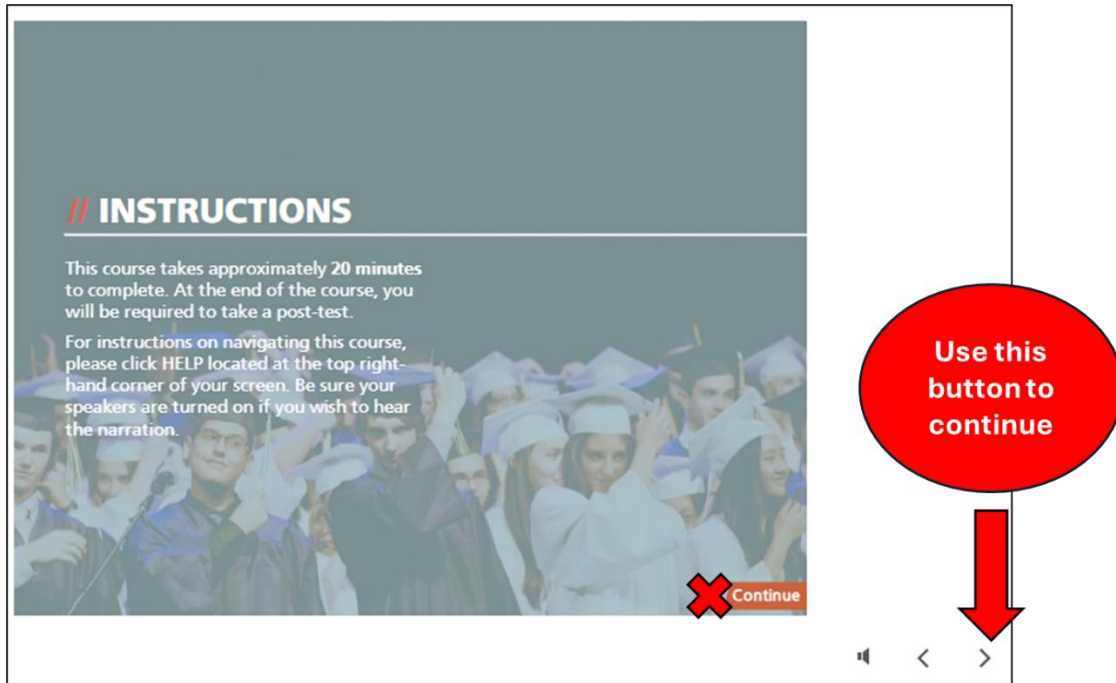
I cannot continue and the right arrow button is greyed out, what do I do?

Sometimes a course has interactive portions that you need to explore before you can proceed.
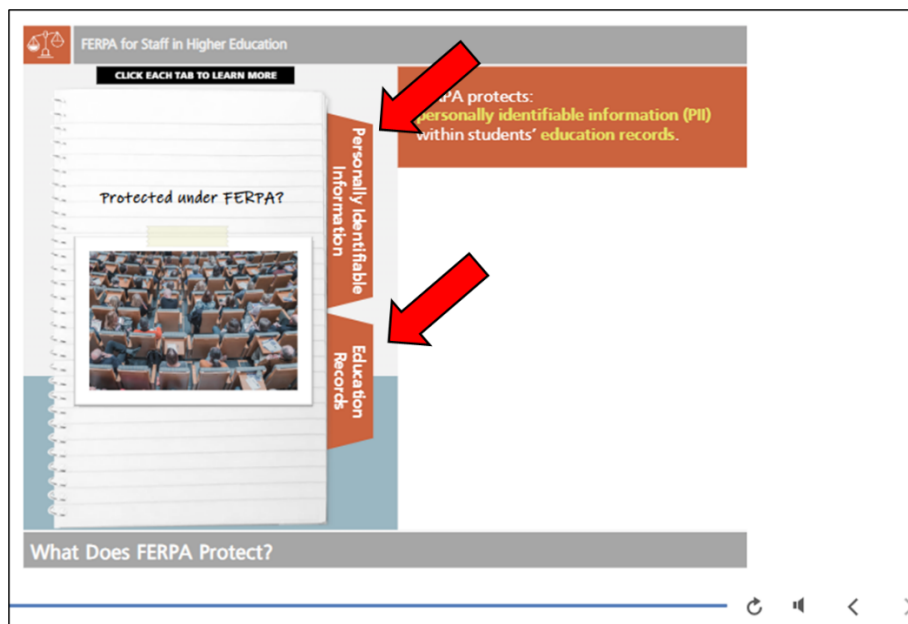
Please contact Human Resources at 541-956-7329 if you have any questions or need assistance.