



Welcome to Learn, our new training system! This platform will help to simplify training and will provide new professional growth opportunities.

Before you begin, please ensure you have the following

- RCC Email Address: You must use your RCC provided email address to log in.
- Internet Connection: Ensure you have a stable internet connection.
- Device: A computer or laptop that supports Microsoft Edge or Google Chrome.
- Credentials: Your RCC email address and password

Accessing NEOED

1. Using the web browser **Microsoft Edge**  or Google Chrome  go to <https://login.neoed.com/authentication/saml/login/roquecc>
2. If you are not currently logged into the RCC network, you will be prompted to log into Microsoft. Use your RCC email username and password to log in.
 - a) If you do not currently have an RCC email login or are unable to log into NEOED using this method please reach out to HR for additional assistance.

TIP: Bookmark the <https://login.neoed.com/authentication/saml/login/roquecc>. The single-sign on (SSO) link can also be found on the [HR Website](#) under the Current Employee tab.

Troubleshooting

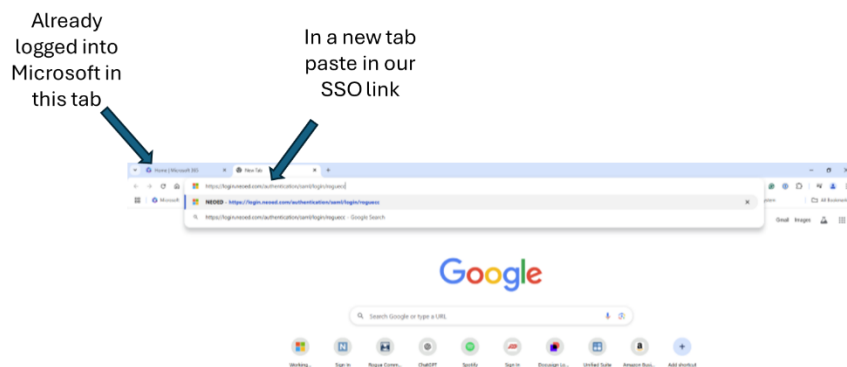
If you encounter any issues, here are some common troubleshooting tips:

Forgot Password

- Employees do not have a unique login for NEOED; we have connected to our institution's Microsoft account. If you have forgotten your password for your RCC email address you will need to contact IT at ithelpme@roquecc.edu or 541-956-7042.

Unable to Login

- Try starting with Microsoft <https://login.microsoft.com/>, log into your RCC Microsoft account. Then in the same web browser open a new tab and paste in this URL <https://login.neoed.com/authentication/saml/login/roquecc>



Please contact Human Resources at 541-956-7329 if you have any questions or need assistance.